Effective July 1, 2026

Billing Procedures

1. Bills are created monthly. Payment is due by the 20th day of each month.
2. If payment is not received by the close of business on the due date, a 10% Late Fee (not to exceed $10.00) will be charged to the account.
3. If payment is not received by the 20th of the following month, a delinquent account processing fee will be applied to the account and service may be terminated.

Fee Schedule

New/Transfer Account Origination Fee	$30.00
Security Deposit-Non-Owner	$150.00
Security Deposit- Realtor/Interim Service	$100.00
Security Deposit-Hydrant Meter	$2,000.00
Late Fee 10% of past due balance-max	$10.00
Returned Check Fee	$30.00
Relocation of Meter (See Rule #23)	$605.00
Service Call Fee	$75.00 during regular hours, $100.00 after hours
Backflow Non-Compliance Disconnect Fee	$100.00
Damage Repairs	At cost
Hydrant Flushing Fee	$700.00
Tamper Fee	$250.00
Delinquent Account Processing Fee	$100.00
Meter Modernization Fee	$800.00
Optional Delinquent/Rider Fee**	$100.00
Credit Card Processing Fee*	At Cost

** Customers who elect to pay by credit card will be assessed a processing (service) fee by Cassatt Water's third-party payment processor. This fee is charged, collected, and retained by the processor and is not retained by Cassatt Water. The amount of the fee is determined by the processor and reflects the cost of processing the transaction. Customers may avoid this fee by paying via cash, check, or electronic bank draft (ACH).*

***If your payment is made between 4:01pm and 5:00 pm Mon.-Thurs OR 12:01pm and 1:00pm Friday AND we are closed the next day you may opt to pay an additional fee to get reconnected on that same day-otherwise it will be turned on the next business day that we are open.*

Tap/Impact Fees

METER SIZE	TAP FEE	IMPACT FEE	TOTAL
3/4-inch	$1,600.00	$561.00	$2,161.00
1-inch	$2,300.00	$1,375.00	$3,675.00
1 1/2-inch	$2,760.00	$2,717.00	$5,477.00
2-inch	$4,380.00	$4,334.00	$8,714.00
3-inch	$6,440.00	$8,107.00	$14,547.00
4-inch and larger	Call for quote	Call for quote	Call for quote
Hydrant Meter	$125 Installation & Removal Fee (per occurrence)		

Monthly Base/Usage Fees

METER SIZE	BASE CHARGE
3/4-inch	$25.49
1-inch	$63.71
1 1/2-inch	$127.43
2-inch	$203.89
3-inch	$382.28
4-inch	$637.13
Hydrant Meter	$204.03

METER SIZE	PER 1,000 GALLONS	
	BLOCK 1 $6.28	BLOCK 2 $8.15
3/4-inch	0-5,000	ALL OVER 5,000
1.0-inch	0-12,500	ALL OVER 12,500
1.5-inch	0-25,000	ALL OVER 25,000
2.0-inch	0-40,000	ALL OVER 40,000
3.0-inch	0-75,000	ALL OVER 75,000
4.0-inch	0-125,000	ALL OVER 125,000
Hydrant Meter	0-5,000	ALL OVER 5,000
Bulk*	All Usage Block 1 Rate	

*Application of Bulk rate to be authorized only by the C.E.O.

Drought Response Plan*

Conservation Measures

Tier	Usage	Rate
I	0-2,500 Gallons	Regular Rate
II	2,501-5,000 Gallons	2x Regular Rate
III	Over 5,001 Gallons	3x Regular Rate

Enforcement of Restrictions

Violation	Fine
First	$100.00
Second	$300.00
Third	$500.00

* *In the event that an extreme drought response stage is declared by S.C. Department of Natural Resources, Cassatt Water may implement mandatory conservation measures, usage restrictions, rate adjustments, and enforcement actions as outlined in its adopted Drought Management Plan and Response Plan.*

Effective July 1, 2026

Kershaw County and Lee County Regional Water Authority (Cassatt Water)

Rules and Regulations

These rules and regulations (these "*Operating Regulations*") were established by the Board of Commissioners (the "*Commissioner*") of the Kershaw County and Lee County Regional Water Authority *(the "AUTHORITY")* in an effort to provide quality drinking water service ("*Water Service*") in a fair and equitable manner. The following Operating Regulations govern the provision of Water Service by the AUTHORITY to its customers (each a "CUSTOMER"). These Operating Regulations may be amended from time to time by resolution of the Commission.

Taking or receiving Water Service from the AUTHORITY (whether or not such Water Service is authorized) will constitute conclusive evidence that the CUSTOMER has accepted and intends to be bound by these Operating Regulations, as they may be amended from time to time. Compliance with each term of these Operating Regulations is a condition of receiving Water Service from the AUTHORITY, and if breached, the AUTHORITY may disconnect Water Service to the service address and Water Service may not then be reconnected except by order of the AUTHORITY, after CUSTOMER'S compliance with all terms of these Operating Regulations and the payment of all amounts then due from the CUSTOMER.

The Customer in whose name an account for Water Service is held, or the individual who is in control of a property receiving unauthorized Water Service (whether by ownership, lease, or otherwise) will conclusively be held accountable for violations of these Operating Regulations and will be subject to any remedy authorized hereby.

1. Bills for Water Service will be issued monthly. While every reasonable effort will be made to ensure that every CUSTOMER receives a bill for Water Service rendered in each month, it is the responsibility of the CUSTOMER to ensure that the AUTHORITY has a current mailing address, email address (if applicable), and telephone number.

2. All charges for Water Service are due on the 20th of each month. Office and drive-thru hours are Monday-Thursday 8:00 am to 5:00 pm and Friday 8:00 am to 1:00 pm (except on holidays). A 24-hour (non-cash) drop box is located by the front door of the AUTHORITY'S offices located at 2638 Old Stagecoach Road, Cassatt, South Carolina. If payment is made between 4:01pm and 5:00 pm Mon.-Thurs OR 12:01pm and 1:00pm Friday AND AUTHORITY is closed the next day CUSTOMER may opt to pay an additional fee to get reconnected on that same day-otherwise it will be turned on the next business day that AUTHORITY is open

3. A non-refundable New/Transfer Account Origination Fee of $30.00 (per will be charged for each account that is established in the AUTHORITY'S billing system. A $150.00 Security Deposit will be required by any CUSTOMER that is not the owner of the property where Water Service is provided (as shown on the applicable county tax records, or as verified by a copy of a recorded deed or other reasonable evidence of ownership). A $100.00 Security Deposit will be required for the AUTHORITY to allow interim or temporary use of Water Service ("Realtor/Interim Service").

4. Tampering with water meters, including turning on or bypassing water meters, is unlawful and is subject to penalties provided by South Carolina law, including those penalties set forth at Section 16-13-385 of the South Carolina Code of Laws 1976, as amended. In addition to such remedies, the AUTHORITY may assess a Meter Tampering Fee of $250.00, plus any cost of

damage repairs. Repeated violations for meter tampering may result in permanent disconnection.

If the AUTHORITY discontinues Water Service for non-payment or any other reason and the water meter is turned on without the permission of the AUTHORITY, the AUTHORITY shall charge fees in accordance with the Schedule of Rates and Fees and other applicable policies.

In the event any AUTHORITY property is damaged or destroyed due to tampering, such repairs or replacements shall be at the CUSTOMER'S expense.

The CUSTOMER in whose name an account for Water Service is held, or the individual who is in control of a property receiving unauthorized Water Service (whether by ownership, lease, or otherwise) is hereby determined to be the person for whose benefit Water Service is provided, and such individual will be held accountable for violations for meter tampering and will be subject to any remedy authorized hereby or under South Carolina law.

5. It is the CUSTOMER'S responsibility to ensure the premises where service is requested is in proper condition to receive Water Service. CUSTOMERS are solely responsible for ensuring that all faucets and other fixtures in the off position and that there are no waterline leaks when Water Service is turned on. The CUSTOMER is solely responsible for property damage and charges for water usage that may result from the CUSTOMER'S failure to comply with this term.

6. While the AUTHORITY allows tenants to obtain water in their names with the permission of the property owner in the form of a lease, when the tenant submits a request to terminate Water Service to the service address, the water meter will be locked and the account will be placed into "Inactive Account" status. All Inactive Accounts will be subject to the AUTHORITY'S Inactive Meter Policy.

7. Each dwelling or separate commercial address must be served by a designated water meter unless otherwise authorized in writing by the AUTHORITY. A CUSTOMER may not connect any other dwelling or commercial address to an existing or newly-established water service. The AUTHORITY may discontinue Water Service for any service address with multiple dwellings or commercial addresses utilizing a single water meter at any time without notice, until the CUSTOMER has established appropriate service connections.

8. Once the CUSTOMER has paid the tap and impact fee and the meter and appurtenances have been installed, the CUSTOMER is responsible for all monthly base fees, user fee charges, and other applicable fees and charges of the AUTHORITY.

9. By signing this application for water service, the CUSTOMER agrees to pay all costs of collection of the CUSTOMER's unpaid bills. The AUTHORITY has the right pursuant to the South Carolina Setoff Debt Collection Act to collect any sum due and owed by the CUSTOMER through offset of the applicant's state income tax refund. If the AUTHORITY chooses to pursue debts owed by the CUSTOMER through the Setoff Debt Collection Act, the CUSTOMER agrees to pay all fees and costs incurred through the setoff process, including fees charged by the Department of Revenue, the Municipal Association of South Carolina, and/or the AUTHORITY. If the AUTHORITY chooses to pursue debts in a manner other than setoff, the applicant agrees to pay the costs and fees associated with the selected manner as well.

10. The water meter and related appurtenances on the AUTHORITY'S side of the water tap serving the customer's service address shall remain the property of the AUTHORITY (see website for diagram).

11. All pressure regulators, valves, service lines, and other water-related appurtenances and devices located on the CUSTOMER'S side of the water meter are the responsibility of the CUSTOMER.

12. The AUTHORITY, by and through its employees, contractors, or agents, may, but shall in no case have any obligation to, make inspections of the Water Service installation within the CUSTOMER'S premises upon reasonable notice and at a reasonable time. The AUTHORITY assumes no liability for the operation or maintenance of the CUSTOMER'S water lines, appurtenances, or other plumbing located on the CUSTOMER'S side of the water meter.

13. The CUSTOMER agrees to keep the property at the service address accessible and free from impediments to the AUTHORITY'S access, maintenance, and water meter reading. Upon notification from the AUTHORITY, the CUSTOMER agrees to remove any such impediments. If such impediments are not removed within a reasonable time, as requested by the AUTHORITY, Water Service shall be disconnected and shall be reinstated only after any impediments are removed and all bills and other such fees are paid by the CUSTOMER.

14. The AUTHORITY will use reasonable diligence to provide uninterrupted Water Service. The AUTHORITY does not guarantee or warrant continuous or uninterrupted Water Service. The AUTHORITY is not in any event be liable for any loss or damage from any failure, interruption, reduction, or suspension of Water Service or the failure of water supplies to meet potability standards. The AUTHORITY shall have the right to restrict, control, or discontinue Water Service at any time during emergencies or repairs.

15. The AUTHORITY will use reasonable diligence to provide Water Service minimum water pressures specified by the South Carolina Department of Environmental Services. The AUTHORITY does not guarantee or warrant such pressure and does not warrant or guarantee that the pressure or quantity of water will be sufficient for fire service or other intended uses, and the AUTHORITY is not liable for any damage caused by fluctuations in water pressure.

    The International Plumbing Code requires a water shut-off valve on the CUSTOMER'S side of the water meter. CUSTOMERS are responsible for installing and knowing the location of a water shut-off valve to isolate the service property in case of an emergency. The CUSTOMER shall also maintain, at the CUSTOMER'S expense, a service line, check valve, and a pressure regulating valve to permit delivery of water in quantity for the CUSTOMER'S use and to control any changes in pressure that can occur in the water line.

16. In addition to the express disclaimer of warranties set forth in these Operating Regulations, the AUTHORITY disclaims and makes no warranties, representations or guarantees, express or implied, as to Water Service merchantability, suitability for any particular purpose, quality, quantity, pressure, consistency, or continuity.

17. The AUTHORITY shall, at its reasonable discretion, specify how and what uses may be made of the Water Service provided to CUSTOMER. If the CUSTOMER fails to comply with the uses so specified, Water Service shall be discontinued.

18. The CUSTOMER shall not allow, permit, or maintain any actual or potential cross-connection between the AUTHORITY's water system and any private well, auxiliary water supply, reclaimed water system, or other non-AUTHORITY water source, whether inside or outside of any structure. Any condition that could allow backflow, back-siphonage, or contamination of the AUTHORITY's distribution system is strictly prohibited and constitutes a material violation of these Operating Regulations.

    Any CUSTOMER with an irrigation or sprinkler system, all commercial CUSTOMERS, and any CUSTOMER (Residential or Commercial) served by a meter size of 1.5 inches or greater shall be required, at the CUSTOMER's sole cost and expense, to install, operate, and maintain a South Carolina Department of Environmental Services (SCDES)–approved backflow prevention assembly. The type and level of protection required shall be determined solely by the AUTHORITY based on hazard classification. All required backflow prevention assemblies shall be tested at least annually by a SCDES-approved tester, and written certification shall be submitted to the AUTHORITY by the required due date. Failure of the AUTHORITY to provide reminder notices shall not relieve the CUSTOMER of compliance responsibility.

    Failure to install, maintain, test, or document required backflow prevention devices shall result in immediate disconnection of water service without further notice. The AUTHORITY reserves the right to inspect CUSTOMER premises and to terminate service immediately when a condition is determined to pose an actual or imminent threat to public health or system integrity. Water service shall not be restored until full compliance is achieved and all applicable fees, penalties, and reconnection charges are paid in full.

19. All requests for discontinuance of Water Service should be made either in writing or in person. The AUTHORITY will not accept telephone requests for discontinuance of service. The AUTHORITY will make every effort to discontinue Water Service within a reasonable time.

20. If a CUSTOMER fails to connect to the AUTHORITY'S water system when service is available and a water tap has been installed, the CUSTOMER will still be required to pay the minimum base fee bill until such time as the CUSTOMER installs his service or until such time the CUSTOMER notifies the UTILITY that service is no longer desired. The CUSTOMER'S account will be placed into Inactive Account status. All Inactive Accounts will be subject to the AUTHORITY'S Inactive Meter Policy.

21. The AUTHORITY shall have the right to estimate or prorate any water bill when conditions beyond the control of the AUTHORITY prevent the normal reading of water meters or billing procedures. The AUTHORITY may use any reasonable means for such estimation or proration, including using the CUSTOMER'S most recent monthly-usage or the monthly-usage from the same month of a prior year.

22. The receipt by the AUTHORITY of the application for Water Service of the prospective CUSTOMER, regardless of whether or not by payment of fees, shall not obligate the AUTHORITY to render such Water Service. If the Water Service cannot be supplied in accordance with the these Operating Regulations and the general practice of the AUTHORITY or the appliable laws, rules, regulations, permits, or other authorizations of any applicable local, State, or federal agency or authority, the liability of the AUTHORITY to the applicant for such Water Services shall be limited to the return of any fees paid to the AUTHORITY by such applicant.

23. The Meter Relocation Fee shall only apply to moving a water meter to a location where the current water service line can be used (*i.e*. maximum 10 feet from the current water meter box) and a new tap to the water main is not required. If the CUSTOMER requests a water meter to be relocated on the current property to a location that is greater than 10 feet from the location of the current water meter, the CUSTOMER will be responsible for paying the AUTHORITY'S tap fee. A water meter cannot be relocated to a different property. The CUSTOMER will be responsible for connecting their water service lines to the water meter after the relocation is complete.