

**Special Notice to our Customers Regarding the Coronavirus:**

Cassatt Water is committed to its duty of providing clean water and reliable service while protecting the health and safety of its customers and employees

**In order to help prevent the spread of the coronavirus we respectfully ask that you refrain from conducting business in our offices unless you have extenuating circumstances that require face-to-face interaction. We have closed our lobby but you may conduct all of your business through the drive-up kiosk.**

If you need to make a payment, access your account, or have other inquiries we have several options available:

-Online payment/account access at [www.cassattwater.com](http://www.cassattwater.com)

-Visit the DRIVE-THROUGH KIOSK located at our office

-Drop payment in the AFTER HOURS DROPBOX located by the front door of the office

-Call our office and we will be glad to give you any information that you need You may also email any inquiries to [customerservice@cassattwater.com](mailto:customerservice@cassattwater.com).

If you are experiencing financial hardship you may call the office at (803) 432-8235 or email [customerservice@cassattwater.com](mailto:customerservice@cassattwater.com) to schedule a payment arrangement. **We have suspended all disconnections until further notice.**

For additional information about coronavirus and water safety, visit <https://www.epa.gov/coronavirus/coronavirus-and-drinking-water-and-wastewater> <https://www.scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19/water-users-covid-19>

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